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## Customer Message

**Date: 03-07-2025**

### **Notice of Violation Clarified: Monitoring Requirements for Lead and Copper**

The Camino Real Regional Utility Authority (CRRUA) will be informing its customers by mail of a Notice of Violation (NOV) it received from the New Mexico Environment Department (NMED) regarding monitoring requirements for lead and copper in tap water during the 2024 monitoring period.

According to the NMED, CRRUA was required to collect 60 routine lead and copper samples every six months. NMED states that its records show CRRUA did collect 49 lead and copper samples between January – June 2024 and zero samples between July-December 2024.

In the form letter, CRRUA can submit a response to NMED and customers. The following is CRRUA's response that appears in the NOV:

**What happened? What is being done?**

“CRRUA acknowledges that routine lead and copper sampling was inadvertently missed due to a misunderstanding of the sample time period scheduling. To address this, CRRUA will promptly collect the required samples as directed by the New Mexico Environment Department (NMED) and submit them for review and compliance. Once results are available, they will be posted online for public transparency. CRRUA remains committed to ensuring the safety and quality of your drinking water and will take necessary steps to prevent future monitoring issues.”

According to NMED, the NOV is not considered an emergency and no action is required from customers.