



## **PRECAUTIONARY WATER BOIL ADVISORY**

**Casas Lindas Subdivision & Surrounding Areas**

**EFFECTIVE: Friday, March 13, 2:00PM**

The Camino Real Regional Utility Authority (CRRUA) is implementing a new Proactive Safety Protocol. Under this standard, CRRUA will issue a precautionary advisory during large-scale water outages that affect a significant number of households. CRRUA is adopting this best practice to provide an extra layer of protection for our residents. No contamination has been detected; this is a proactive measure to ensure the absolute integrity of your water as the system returns to full pressure.

### **INSTRUCTIONS FOR RESIDENTS**

If you experience water service interruptions, like low water pressure, you are in the precautionary water boil advisory area. Do not drink the water without boiling it first. As a standard precaution following the **Friday, March 13, 2:00PM** repair, bring all water to a rolling boil for one minute and let it cool before using. This applies to water used for:

- Drinking and cooking
- Brushing teeth and making ice
- Washing fruits and vegetables
- Preparing baby formula
- Providing water for pets

### **WHAT DOES THIS MEAN?**

**This is a proactive safety measure. No contamination has been detected in the system.**

However, when large-scale repairs require a system to be depressurized, there is the potential for cross contamination to occur. We are issuing this advisory out of an abundance of caution to ensure the absolute integrity of your water quality as the system returns to full service.

### **WHAT IS BEING DONE?**

Our crews will begin the repair on **Friday, March 13**. Once the work is finished and the water system is fully pressurized, CRRUA will collect water samples to be sent to a certified New Mexico Environmental Department (NMED) laboratory to conduct quality testing. This precautionary advisory will be lifted as soon as laboratory results confirm the drinking water meets all NMED safety and quality standards. We will notify residents immediately through our website, social media, and the City Connect app as soon as this precautionary advisory is lifted.

### **FOR MORE INFORMATION:**

**CRRUA Office: 575-589-1075 | Emergency After-Hours: 575-332-1076 | [www.crrua.org](http://www.crrua.org)**



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*We appreciate your cooperation as we implement these higher service standards. This proactive approach is part of our ongoing effort to modernize CRRUA's infrastructure and communication. Thank you for your patience as we work to provide the Meadow Vista community with the reliable service it deserves.*